



## Enterprise-Class for Every Business

Everyone agrees that a shift to Cloud computing is inevitable. Simply put, Cloud computing is a way of provisioning, deploying, scaling and managing infrastructure on-demand via the Internet. While Cloud computing promises inexpensive infrastructure and scalability, the enterprise has been cautious in its adoption of the Cloud due to lack of enterprise tools and standards.

### Meeting Enterprise Requirements

OpSource Cloud is the first Cloud solution to meet enterprise production application requirements for security, performance and control while maintaining the flexibility, availability and community public cloud users highly value.

Emphasizing security, every OpSource Cloud user automatically receives a Private Network which allows them to set their preferred amount of public Internet connectivity. This private network, combined with a compliant multi-tier architecture built on corporate standard technology, makes OpSource Cloud a true extension of enterprise IT. Controls allow the account administrator to set up multiple users with their own user name and password and assign role-based permissions which is ideal for IT management.

OpSource Cloud is available for online purchase by the hour, or on a discounted basis with a monthly plan. And not only is there an active online community where users can share images, get answers and network, 24x7 phone support is also included in the cost of service for every OpSource Cloud user.

### Features

- Enterprise-class security
- Easy online sign-up and purchasing
- Pay by the Hour or on a discounted monthly plan
- Dedicated VLANs
- Customizable firewalls
- Web-Based control panel access
- Programmable APIs
- VPN administration
- SAS 70 audited
- 100% SLA
- Multi-tier architecture
- 24x7 phone support
- Online community & forums
- Persistent storage

### Benefits

- No commitments, no contracts
- Provision infrastructure in minutes
- Access through web-based control panel or through programmable APIs
- Set-up sub-administrators with their own login/password and assign user-based permissions
- Centralized control and billing – track who's spending what
- Sub-millisecond access times

#### Provision

Provision a network in minutes - deploying your own dedicated VLAN is as easy as providing a name for the network.

#### Configure

Configure your firewall and set the degree of public Internet connectivity, from totally private to fully available.

#### Deploy

Deploy servers in minutes for instant availability – server environments can be spun-up and managed from anywhere on earth.

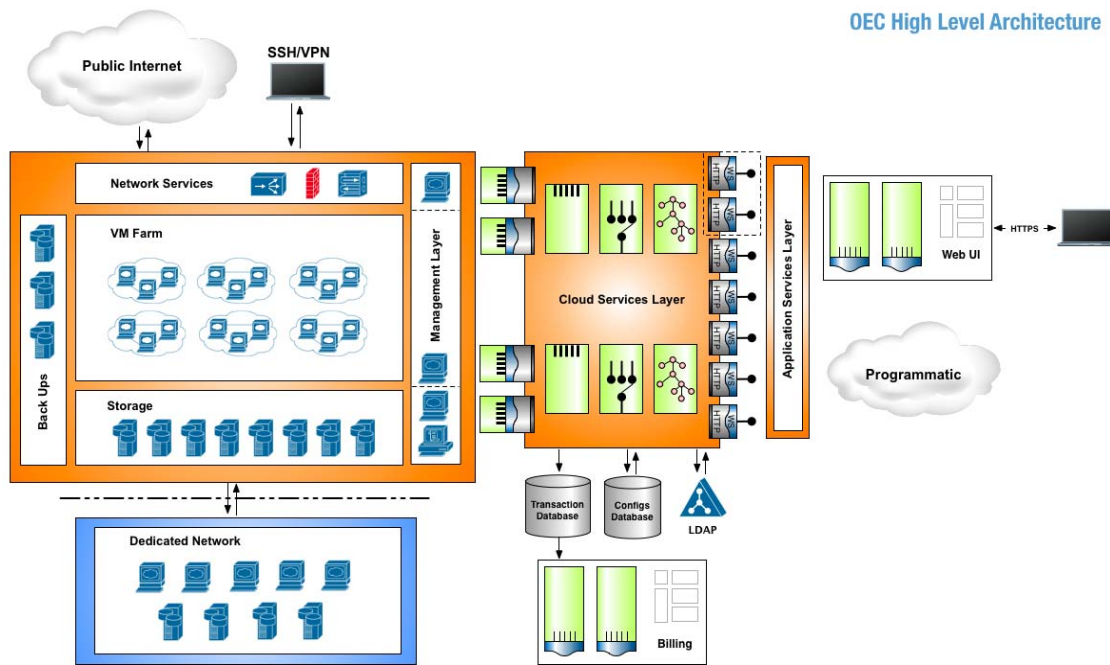
#### Scale

Scale quickly to match enterprises needs to computing capacity on demand.

#### Manage

Manage your entire operations using enterprise-class security, standards, performance, controls, and support.

## OEC High Level Architecture



## SECURITY

### Dedicated VLANs

Upon sign-up, each customer can deploy one or more Private Networks and set the degree of public Internet connectivity they wish to grant, from totally private to fully available. Deploying a Virtual Private Network takes just two clicks and less than 10 seconds.

### Customizable Firewall Options

With a dedicated firewall, OpSource Cloud provides unique customizable security with user control over firewall settings such as access control lists and network-address translation mappings.

### Access Controls

Administrators set user level login and passwords, and define permissions and privileges for each administrator. OpSource Cloud is the ONLY Cloud with this security feature.

### VPN Administration

All servers are administered through a VPN connection directly into your dedicated VLAN's, providing an additional layer of security at no additional charge.

### Compliance

OpSource Cloud is SAS 70 audited to provide the highest level of quality assurance.

Sub-millisecond access time. Industry standard technology, including VMware, Cisco, EMC, Microsoft, Red Hat and more.

## CONTROL

### Web-Based Control Panel Access

With OpSource Cloud's web-based control panel, you can deploy and delete servers in real-time, add and configure private & public IP addresses and update account information, users and roles.

### Centralized Control and Billing

OpSource Cloud allows for sub-account permissions and master and departmental management and controls.

### Audit Log Reporting by User and Department

OpSource Cloud allows you to generate reports on ALL actions affecting your environment, from firewall rules to server deployment. These reports allow you to track the actions performed by specific users, departments, or your entire organization.

### Asset-based Usage Reporting

OpSource Cloud allows you to generate reports on usage reporting on all assets within your environment, providing the information for ongoing management and budgeting.

## PERFORMANCE

100% SLA

With OpSource Cloud, uptime is guaranteed with our Service Level Agreement (SLA).

## STANDARDS

Technology You Know and Trust

Standards based for high performance, security and compatibility with current Enterprise systems, including VMWare, Cisco, Microsoft, Red Hat, My SQL, and more.

Multi-Tier Architecture



## SUPPORT

### 24x7 Customer Phone Support

Phone support is provided as part of your OpSource Cloud service, at no additional charge.

### Online Community and Forums

OpSource Cloud offers rich community resources for sharing and collaboration with other OpSource Cloud customers. In addition, OpSource actively participates in the OpSource Cloud community to share knowledge and assets, as well as answer questions.

### Ticketing and Status Tracking

As part of the Community, OpSource Cloud provides the ability to open cases on specific issues and receive updated email tracking of their resolution.

### Shared Server Images

Creating, deploying and sharing images is an easy and semi-automated process which speeds up the server set-up process and facilitates rapid scaling.



## AVAILABILITY

### Easy Online Sign-up and Purchasing

With OpSource Cloud, you can have your Enterprise Cloud up and running with just a few clicks. Our easy online sign-up and purchase process takes just a few minutes and provisioning infrastructure only a few minutes more.

### Immediately Available

OpSource Cloud offers a comprehensive choice of standard RedHat Linux and Windows Cloud servers for instant server deployment.

### Provision Infrastructure in Minutes

Once you've created your own Private Network, you can deploy a server on it in less than 10 minutes.



## FLEXIBILITY

### Pay by the Hour or by the Plan

You can choose to pay-as-you-go for networks, CPU hours, RAM hours, outbound data transfer, storage usage, and sub-administrators or take advantage of one of our discounted monthly plans.

### No Commitments, No Contracts

With OpSource Cloud there are no commitments, no contracts and no paying for what you don't use. You can spin-up, pause, stop or delete servers as your needs change.

### Burstable CPU

OpSource Cloud will provide burstable CPU, allowing enterprises to scale computing capacity on demand.

### Immediate Flexibility

Immediate flexibility ensures that developers and enterprise IT alike have access to enterprise class computing capability when they need it, either through a web-based control panel or through programmable APIs.



## COMMUNITY

### Community Support and Forum

OpSource Cloud offers rich community resources for sharing and collaboration, third party add-ins and configurations.

### Shared Server Images

Creating, deploying and sharing images is an easy and semi-automated process which speeds up the server set-up process and facilitates rapid scaling.

## About OpSource Cloud

OpSource Cloud offers companies the true Cloud, combining the availability, flexibility and community of the public Cloud with the security, performance and control that the Enterprise demands. Its features include:

### Best of the Public Cloud

- Easy online sign-up with infrastructure provisioning in minutes
- Pay by the hour and only for what you use, with no commitment (unless so desired)
- Community resources for sharing and collaboration, third party add-ins and configurations
- Web interface plus complete set of APIs

### Enterprise Security & Compliance

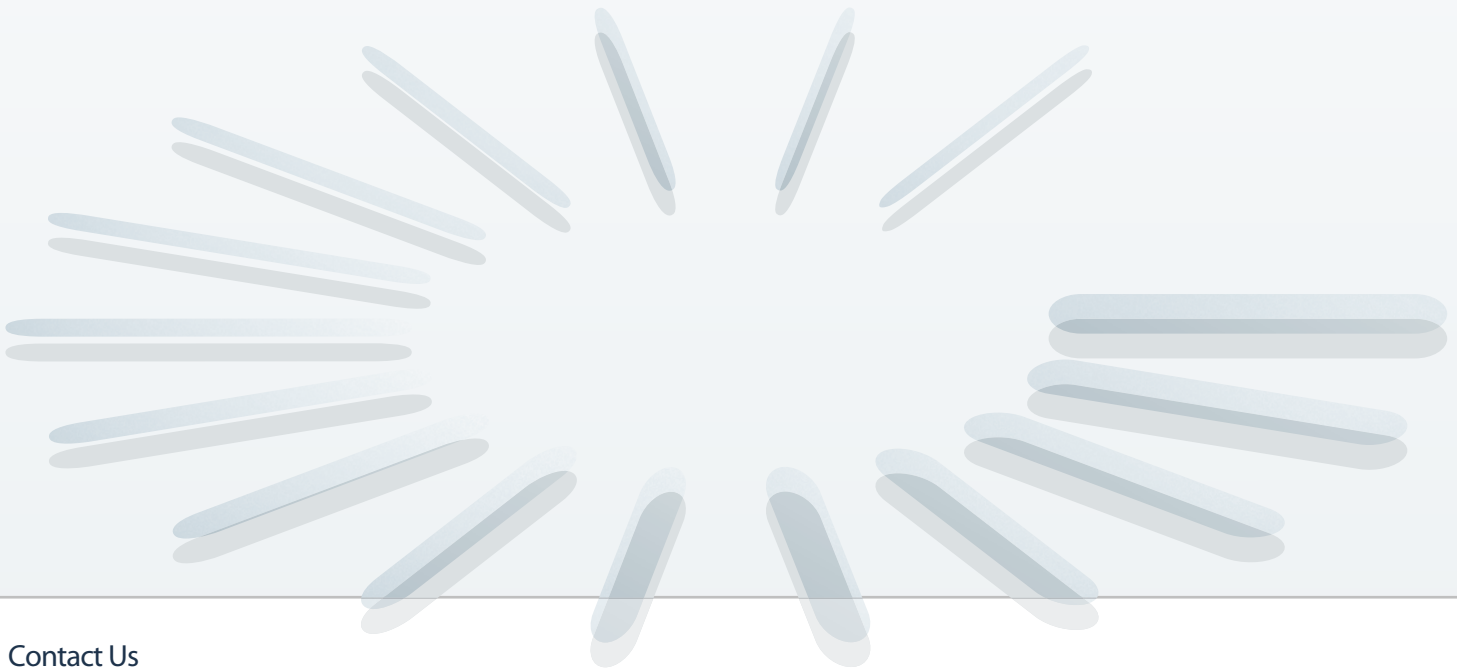
- Virtual Private Clouds with user-specified public Internet connectivity
- Unique customizable security for firewalls
- User-level login/password and access control
- SAS 70 Audited Cloud
- One hundred percent uptime SLA

### Enterprise Performance

- Multi-tier architecture
- Sub-millisecond access time
- Industry standard technology including VMware, Cisco, EMC, Microsoft and Red Hat.

### Enterprise Controls

- Centralized control and billing
- Master and departmental management and controls
- Sub-account permissions and budgeting
- Complete reporting
- 24X7 phone support plus online community support and ticketing/status tracking



## Contact Us

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## About OpSource

OpSource™ provides complete Cloud operations, infrastructure and services for companies of all sizes, from Software-as-a-Service (SaaS) ISVs to the Enterprise, with hundreds of applications, millions of users and billions of transactions supported daily.

OpSource Cloud™ is the first Cloud to bring together the flexibility, availability and community of the public Cloud with the security, performance and controls the enterprise demands. Emphasizing security, OpSource Cloud provides enterprise users with a virtual private Cloud within the public Cloud, allowing them to determine their own degree of Internet connectivity. For more information, visit [www.opsourcecloud.net](http://www.opsourcecloud.net).

OpSource On-Demand™ empowers SaaS ISVs to bring the Cloud to the enterprise by quickly and securely delivering their applications and services over the Web. Going far beyond full-featured managed hosting, the comprehensive, award-winning Cloud operations solution includes the application management, compliance and business services that are necessary for on-demand business success.

Headquartered in Santa Clara, CA, OpSource has Web application delivery centers in Virginia, London and Bangalore. For more information about OpSource, visit [www.opsource.net](http://www.opsource.net).



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